

Product profile

Skynax[®]

Mobility Management System



- The single system approach for mobile data exchange, integrated application and device management, support and security
- Reduces the complexity, time and cost of implementing and managing multiple systems
- Delivers the right data to and from your mobile workforce at the right time, even with intermittent network connectivity
- Securely extends your back-office business applications to your mobile workforce
- Assures high mobile system availability and reliability
- Highly scalable to support 10,000s of widely dispersed mobile devices

Single Enterprise System Eliminates Complexity for Multiple Mobile Applications

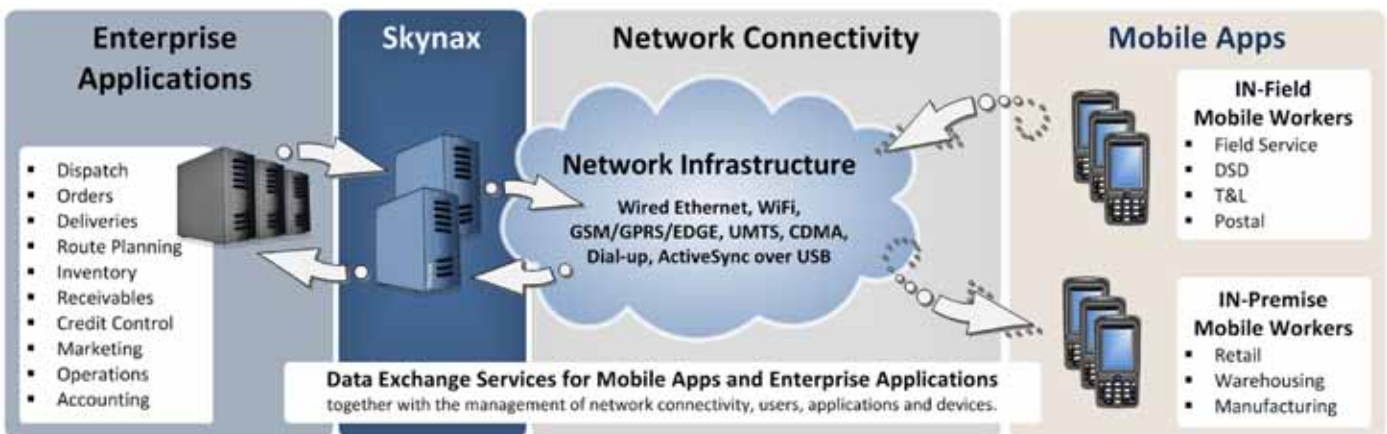
Implementing and managing a mobility system is difficult, especially for mobile workforces that require multiple mobile applications and access to multiple enterprise systems. Skynax[®], Intermec's Mobility Management System, provides a single, consistent enterprise-wide approach and unified access to data without the complexity and cost of integrating and managing multiple products.

Skynax ensures that the right data gets to and from your mobile workforce at the right time, even when they are in locations with intermittent network connectivity.

Skynax leverages decades of experience providing mobile computing solutions in a wide variety of settings including Field Service, Direct Store Delivery, Presales and Merchandising, Transportation and Logistics, and Public Safety.

Deliver Your Business Data and Mobile Apps Faster

With Skynax you will avoid the inherent synchronization inefficiencies and slower response times associated with simple file transfer or database replication. Not only does Skynax automate and accelerate data synchronization processes so your system is ready to easily meet peak user demands, it also provides you the ability to monitor and control the exchange of all business data.





Because Skynax is extensible and adaptable, you can transform and integrate business data between mobile applications and host systems in real-time, providing your mobile workers with the complete, up-to-date details they need to be efficient and informed.

Develop, deploy and deliver new mobile applications faster with Skynax's rules-based, fully automated data exchange, which requires little to no application-side coding.

Optimize Network Utilization to Significantly Reduce Expenses

Skynax network management enables you to optimize network utilization and control mobile app access to host systems to reduce communication expenses between 10-40%. In addition, the network management features allow you to centrally monitor and manage all communications with an audit trail and are scalable to grow with your business.

Mobile apps frequently need to communicate through intermittently connected, low-bandwidth, and high-latency networks. Intelligent network selection coupled with connection

throttling, dynamic data compression, checkpoint restart and advanced caching and error correction technology all reduce the time and cost of remote data access. In fact, Skynax can reduce mobile system downtime to achieve savings of approximately 0.1% to 0.5% of revenues.

Lower the Cost and Complexity of Managing Devices

In contrast to device management software, Skynax gives administrators the ability to "set and forget" device management settings, thereby reducing the need for continuous ad-hoc IT intervention. Skynax uses a unique template-based approach to fully automate the application of device settings.

With Skynax you can provision any Windows-based mobile device dynamically based on its user. By automating remote software updates through efficient package deployment across the network, Skynax enables you to alleviate network strain, gain efficiency and reduce costs by as much as \$600 over the life of each device.

Skynax allows you to interrogate your mobile devices to track assets, as well as collect and report operating statistics such

as memory utilization, battery power, serial numbers, radio identification numbers and operating systems version numbers.

World-class Security Enforced From the Start

Skynax installs as a secure system out-of-the-box with world-class security through FIPS compliant authentication and encryption methods to allow business data to be transmitted securely through any private or public network and assures compliance with your company's security and device configuration standards.

Real-time Remote User Support

The tools built into Skynax Remote Assist facilitate problem diagnosis, documentation and resolution through unique advanced real-time collaboration features allowing your support team specialists to work together efficiently regardless of location.

Helpdesk operators can reach out across the network to view what users are seeing on their device display and then remotely control the device to provide users with assistance and training.



Tackle your mobility challenges with Skynax, the comprehensive mobility management solution that enables IT organizations to connect mobile workers with the data to power business critical processes while automating the management of mobile applications, users, network connectivity and devices.

Product Overview

Skynax is comprised of a suite of server, desktop and mobile device software. It is deployed as a single package on every mobile computer that Skynax manages, from a quantity of ten to many thousands. Skynax runs as a virtual and extensible software system that uses multi-factor load balancing and fail-over technologies to provide a high availability solution with outstanding security as well as operational flexibility and performance.

System Requirements

Key requirements are listed below. See product documentation for full listing of system requirements.

Skynax Server Software

Operating Systems

Windows 7, Microsoft Windows Server 2008, Windows Server 2008 R2, Windows Server 2003

Database

SQL Server 2008, SQL Server 2008 R2, SQL Server 2005, SQL Server 2008 Express Edition

Processor / CPU

2 GHz or faster

Memory

2 GB or more recommended

Hard Disk

Skynax Applications – 500MB
Skynax Database – 750MB

Network Interface

100 or 1000Mb/sec Ethernet NIC

Display

1280x1024 or higher-resolution display

Skynax Device Software

Operating Systems

Microsoft Windows Mobile 6.5, Microsoft Windows Mobile 5, Microsoft Pocket PC 2003

Database

No database required

Memory

9MB free storage
15 MB free RAM recommended

Supported Network Connectivity

- Wired Ethernet
- Wi-Fi
- Cellular (GPRS/EDGE, UMTS, CDMA)
- Modem Dial-Up
- ActiveSync over USB

North America

Corporate Headquarters

6001 36th Avenue West
Everett, Washington 98203
Phone: (425) 348-2600
Fax: (425) 355-9551

North Latin America

Headquarters Office

Mexico
Phone: +52 55 52-41-48-00
Fax: +52 55 52-11-81-21

South Latin America

Headquarters Office

Brazil
Phone: +55 11 3711-6776
Fax: +55 11 5502-6780

Europe/Middle East &

Africa Headquarters Office

Reading, United Kingdom
Phone: +44 118 923 0800
Fax: +44 118 923 0801

Asia Pacific

Headquarters Office

Singapore
Phone: +65 6303 2100
Fax: +65 6303 2199

Internet

www.intermec.com

Worldwide Locations:

www.intermec.com/locations

Sales

Toll Free NA: (800) 934-3163

Toll in NA: (425) 348-2726

Freephone ROW:

00 800 4488 8844

Toll ROW: +44 134 435 0296

OEM Sales

Phone: (425) 348-2762

Media Sales

Phone: (513) 874-5882

Customer Service and Support

Toll Free NA: (800) 755-5505

Toll in NA: (425) 356-1799

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