

- Application Design and Analysis
- Custom Application Development
- Application Testing Services
- Software Project Management Services

Intermec Software Services: Helping you to Go Mobile





Intermec Helps you Go Mobile.

In the business of developing software for over 25 years and intimately familiar with mobile devices, the Intermec Global Software Services team develops and maintains mobile software solutions for the benefit of our End User customers and Solutions Partners.

Intermec Global Software Services include design and analysis, project management, consulting, development, and testing. Our team can develop a full solution or assist End User customers and Partners who are developing their own solutions for Intermec mobile devices, with the help of cutting edge tools like our Foundation and our .NET modules.

Our services range from preliminary design consulting, to requirements and specification formulation, to code development, and through to final testing. For End User and Solutions Partner customers who are developing applications themselves, Intermec Global Software Services can provide staff resource augmentation. Intermec can also co-develop the application, sharing developer resources and knowledge, per customer requirements. If the End User or Solutions Partner so requires, Intermec can also provide complete turn-key software development services.

Our mission is to make your software development project a success.

Get it done right, the first time. Go with the best.

“For our P&D handheld project, we used Intermec hardware and custom applications from Intermec Software Services. The result is an outstanding system for our drivers and dispatchers. For me, one vendor for everything means fewer roadblocks and headaches.”

Rex Quattlebaum, Manager, Technical Center
AAA Cooper Transportation



“We worked with Intermec’s engineers to help port our route accounting application from DOS to the new Pocket PC computers. Our programmer who wrote the original software was hesitant about adopting it. He became very excited once he learned about all the capabilities he could take advantage of with Pocket PC and the new computers.”

Eduardo Valdes, VP of IT, Mission Foods

“During the re-evaluation process, each time, we decided to stay with Intermec. They have always provided reliable hardware and phenomenal software service.”

Tony Kemper, project coordinator, Dreyer’s & Edy’s Grand Ice Cream Company

Intermec offers software services globally. Your company can hire our consulting team for industry, or technically specific areas like RFID, GPRS, or DEX. Our development and testing teams can build a total mobile solution, supplement a mobile development project, or jointly develop a project with End User customers or Solutions Partners.

Our Project Management team can provide high quality, predictable results for mobile software applications. Over the last 25 years, we have developed more than 400 applications either independently or by teaming with End Users or Solutions Partners, using various standards and technologies such as DEX, RFID, GPRS, Bluetooth, 802.11, and Ethernet, to name a few.

Our Global Software Services include:

Application Design and Analysis

Our Software Analysts can provide a number of services to assist with the initial design of your mobile application. We can perform a formal Requirements Capture along with the required analysis of the business logic needed. We can also design the Graphical User Interface (GUI).

Custom Application Development

End Users or Solutions Partners who need a unique enterprise mobile application to meet a specific business need often turn to Intermec developers. Our ISO-9001:2000 certified Software Development Process provides a framework for developing high quality applications with a minimum of risk. We leverage the latest Microsoft .NET Framework technology to create software components that allow us to develop true object oriented applications.

Application Testing Services

Rolling out reliable fully functional mobile applications requires rigorous and systematic testing. Our Test Analysts validate from the users’ perspective. We can also develop test plans for applications developed by third parties. Our team will provide a formal test plan, including periodic reports for documenting issues found and identified by using Intermec’s internally developed error tracking and reporting database.

Software Project Management

A successful software development project must have good project management. Intermec’s experienced software project managers can assist End Users and Solutions Partners with the overall management of mobile software development projects. Whether it is an internally developed project, a project developed by Intermec’s Global Software Services team, or a project being developed by an outsourced third-party, our team of dedicated project managers apply the same disciplined processes to customer projects that we use internally when developing our standard software products. We manage the scope, schedule and resource allocation to make sure your project is delivered on time, and within budget.

Complete line of supply chain products and services

Mobile computing solutions
Mobile and fixed RFID systems
Scanning technology
Printers and media
Professional services
Wireless networks
Support services
Software tools and utilities

Applications

Manufacturing Operations
Warehouse Operations
Supply Chain Operations
In-Transit Visibility
Direct Store Delivery
Store Operations
Store Management
Field Service

For more information on how your business can use supply chain technology to enhance operational productivity and deliver world-class customer service, visit www.intermec.com.



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