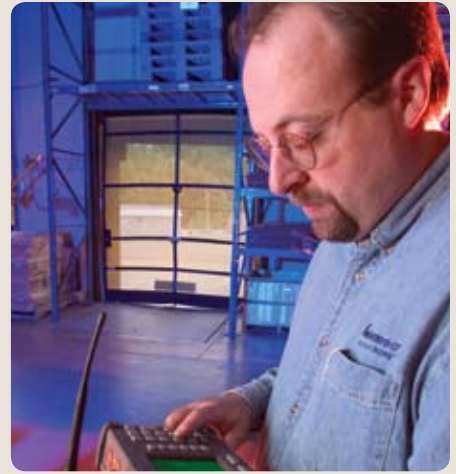


- Specialized Implementation Services
- RFID Services
- Vehicle Installation
- Wireless LAN Services
- WWAN Services
- Mobile Application Development Services
- Software Consulting Services

Intermec Professional Services: Expertise and Experience





Intermec Expertise and Experience.

For peace of mind when it comes to implementing data collection technology systems, choose the most experienced Professional Services organization in the Automatic Identification and Data Collection (AIDC) market space.

Intermec is well-known and trusted by data collection infrastructure integrators, and by end-users of every size and description to successfully provide even the most complex of critical data supply chain system implementations.

The speedy return on customer investment in data collection systems is Intermec's goal. Partnering with Intermec Professional Services before, during and after the implementation of your WLAN, WWAN, RFID, or traditional barcode systems helps assure productivity and long term value.

By relying on experienced professionals to assist with your project, you greatly increase the probability of optimizing your data collection systems and everything that depends on them. Experience has shown that optimization will not only accelerate and improve ROI for your project, but virtually guarantee it. Intermec WLAN Site Surveys and RFID systems implementations come with written guarantees of quality and performance.

Get it done right, the first time. Go with the best.

"Intermec got it the first time. They knew how to approach it and understood what was needed. Intermec was the only one to come and say, 'We can do that.' And they did."

Tom German, financial and logistics specialist with the Joint Manufacturing and Technology Center, United States Army



“We do business with Intermec because of the skill set and level of knowledge within its Professional Services group. Intermec offers a well-defined wireless site survey process that is extremely efficient, and therefore repeatable. In other words, we know what we are getting from Intermec every time.”

**Chris Kent, Director,
Infrastructure Services
Group, Daou Systems**

“Intermec understands RFID and has been an integral partner in our full-scale RFID rollout.”

**Dr. Gerd Wolfram, executive
project manager, Future Store
Initiative, METRO Group**

“The Intermec ReadICare staff did a wonderful job on our implementation project....What some companies don't realize is that they aren't equipped to be a distribution center and that it's a lot more work than what one would expect. I'm definitely sold on the ReadICare services provided by Intermec's Logistics Control Center.”

**Anita Miles, information
specialist / project manager,
Indiana Solution Center, EDS**

Specialized Implementation Services

Intermec Implementation Services include Project Management for large-scale, multi-site technology rollouts; Application Documentation services for the production and delivery of customer-specific guides and manuals; ReadICareSM logistics to handle the configuration, staging and scheduling of multi-location rollout-specified equipment; and technology training.

RFID Services

Intermec's RFIDeDeploySM services provide all the expertise and support your company will need to successfully implement an RFID solution, providing expert guidance through all the physics-related stages of the project, including technology feasibility; proof of concept; process analysis; hardware specification; success criteria; site suitability analysis; installation, tuning and testing; and support. Intermec's 18-month Performance Guarantee helps take the risk out of implementing this new technology.

Vehicle Installation

For large quantity in-cab fleet installations, or for small but exacting RFID-related forklift installations - and anything in between - Intermec provides professionally-performed Installation services, ensuring that Intermec fix-mount data collection devices can be expertly and effectively integrated into customer vehicle-based work routines.

Wireless LAN Services

Intermec specializes in Cisco[®] Systems-related WLAN site surveys and installations for complex, radio frequency-rich, multi-storey, multi-building, multi-campus environments. A pioneer in wireless technology development, Intermec was named Cisco Systems' first ever

Solutions Technology Integrator partner, and holds the world record for the largest WLAN ever constructed - more than 47 square miles, for NASA Kennedy Space Center. The results of an Intermec site survey are guaranteed for eighteen months.

WWAN Services

Intermec offers Activation and Provisioning services for enabling Intermec WWAN-capable devices, and WWAN Coverage Surveys to help users understand the character and quality of transmissions in their service areas or along a standard route.

Mobile Application Development Services

Services include design and analysis, project management, consulting, development, and testing. As the situation may require, Intermec's Global Software Services team can either develop a full solution, or simply assist end user customers, or Partners, who are developing their own software solutions. When called upon, Intermec's developers can rely on cutting edge tools such as Foundation and .NET modules to provide the best in software solutions.

Software Consulting Services

Intermec offers a broad spectrum of Software Consulting Services ranging from a few hours of troubleshooting assistance, to a few days of initial design, to Premier Software Support Agreements for customers requiring a higher level of long term software support. Our goal is to help make customer mobile software projects a success by supporting them with software migration services, RFID integration capabilities, and programs and workshops designed specifically so User and Partner software engineers can develop applications for Intermec mobile devices.

Some services may not be available in your location. Please check with your local service representative for availability.

Complete line of supply chain products and services

- Mobile computing solutions
- Mobile and fixed RFID systems
- Scanning technology
- Printers and media
- Professional services
- Wireless networks
- Support services
- Software tools and utilities

Applications

- Manufacturing Operations
- Warehouse Operations
- Supply Chain Operations
- In-Transit Visibility
- Direct Store Delivery
- Store Operations
- Store Management
- Field Service

For more information on how your business can use supply chain technology to enhance operational productivity and deliver world-class customer service, visit www.intermec.com.



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